



of Weymouth-Hingham,
Quincy & Brockton



The Restoration Report

THE OFFICIAL NEWSLETTER FOR SERVPRO OF WEYMOUTH, HINGHAM, QUINCY AND BROCKTON.

When it comes to water damage, who you call matters.

No one responds quicker to your home or business than Team Mattos.

If water seeps into your home or business, saturating ceilings, drywall, carpets, and furniture, you need a professional team that responds quickly to mitigate damage. **Immediate response** with **proven techniques** and the **newest technology** may mean the difference in how quickly you can live in your home again or return to work.

Team Mattos SERVPRO water technicians are available **around-the-clock** to help minimize water damage to ceilings, walls, and floors. Having acquired advanced drying techniques at an industry leading Applied Structural Drying (ASD) Training, our technicians concentrate on safely drying, deodorizing, and disinfecting areas flooded or damaged by water.

With over **25 service crews**, an experienced management staff, and ample equipment, we can handle any job of any size.

No one plans for a disaster. But, when it comes, you will have the confidence to know that Team Mattos SERVPRO professionals will return your home or business back, "Like it Never Even Happened."



When an exclusive high-rise experienced a major pipe break that flooded their luxury units, they knew to call Team Mattos, who was on-site within the hour.

MEET OUR TEAM

SERVPRO of Weymouth Project Managers



As Project Manager for SERVPRO of Weymouth, **John O'Keefe** brings his professional expertise to Team Mattos, having worked as both an insurance adjuster and construction foreman. He holds a BS in Engineering and is a certified Water Remediation Technician (WVRT). A resident of Weymouth, John is active within the community and plays on the Charles River Rugby Football Club.



Jeremiah J. "Jerry" Folkard III lends his carpentry experience to his position as Project Manager for SERVPRO of Weymouth. For 15 years he has worked as foreman, supervisor and journeyman carpenter. He resides in Marshfield with his wife, Amy, and he enjoys playing golf, skiing, and watching and attending sporting events with his wife.

CASE STUDY *in Disaster Response*

When Disaster Strikes Twice...

After receiving a call from a pastoral associate at a church in Boston, SERVPRO of Weymouth responded to a sewage back up in a basement packed with contents. SERVPRO technicians were able to sort through the contents, salvaging what they could, and disposing everything that came in contact with contaminated water. Two inches of the basement walls above the floor needed to be removed, and century old wood paneling was taken out, cleaned, and reset upon completion. As can be imagined, the client was especially pleased

with the ability to remove the odor in the Main Church.

When disaster struck the church this year, they knew whom to call. Several inches of water had flooded their basement. Jim Brown received an emergency call in the evening, and Estimator Jerry Folkard was on site within 30 minutes followed by a crew within the hour. They pumped and extracted water until 3:00 am, and the following day they removed several walls and pressure washed the basement floor. The Church was able to open to parishioners the next day. ■

In Our Customer's Words

"I just wanted to send you a quick note of thanks for the terrific job you all did for us over the weekend. I've been telling everyone I know! It was so upsetting to have this happen after the disastrous sewage flood of a year ago, but your professional and friendly manner kept me calm. I am still amazed at the speed with which you responded, not to mention the thoroughness of your work. I cannot tell you how grateful I am!"

-Mark, Boston

Team Mattos Helps Provide *Light of Hope*



Team Mattos member, William Collazo, delivered over 300 gifts donated by area insurance agents and Team Mattos employees to Gateway Healthcare's Light of Hope Campaign, which provides holiday support for abused and neglected children.

Insurance Agents Win with SERVPRO



Cathy Zimo from Conway Insurance of Whitman enjoys a Holiday gift basket.

If you are interested in participating in our monthly raffle, contact your SERVPRO of Weymouth marketing representative.

SERVPRO of Weymouth - Hingham, Quincy & Brockton
Fire & Water - Cleanup & Restoration™

86 Finnell Drive, Weymouth, MA 02188
800•421•6668 781•337•0344
www.servproofweymouth.com

**24 HOUR
EMERGENCY
SERVICE**

Managed by Mattos & Associates, LLC

Volume 3, Issue 1

In this issue: When it comes to water damage, who you call matters ■ Case Study in Disaster Response ■ Meet Our Team ■ Team Mattos Helps Provide Light of Hope ■ Insurance Agents Win with SERVPRO

PRSR STD
US POSTAGE
PAID
PROVIDENCE, RI
PERMIT # 712