



of Weymouth-Hingham,
Quincy & Brockton



The Restoration Report

THE OFFICIAL NEWSLETTER FOR SERVPRO OF WEYMOUTH, HINGHAM, QUINCY AND BROCKTON.

Not only will we continue to clean and restore a damaged home or business, but now we will be putting everything back together.

Like it never even happened now means putting it back together

We offer **complete reconstruction services**, including rebuilding damaged walls, plastering ceilings, and installing flooring. With our one-stop-shopping capabilities, you have one company for restoration and contractor services.

Whether you face a disaster in the middle of the night or on a weekend, you can depend on our restoration and reconstruction services – 24/7, 365 days-a-year. We respond immediately once you contact us and we'll come to your location to assess damages and provide a cost estimate.



Our professional reconstruction services enable us to manage the entire restoration process. You now have only one call to make to ensure the job is done right, all the time. ■

DISTANCE DOESN'T HINDER QUICK RESPONSE

CASE STUDY

SERVPRO of Weymouth personnel again demonstrated their acute sense of urgency and deep concern for clients. They recently responded to a call from an owner of a two-family home whose disabled son was displaced after two water pipes leaked. Immediately following a meeting with an insurance adjuster, SERVPRO Project Manager John Pennellatore pulled all the necessary permits and set up generators and heaters to start the process of rebuilding three rooms severely damaged by water.

The leaks on the second floor, which started as pin holes and expanded to a half inch in diameter, were emitting water for a week, wiping out the first-floor kitchen, bathroom and rear entryway, which had to be gutted. The problem remained undetected until the homeowner went to check on his son because the second-floor tenants abandoned their apartment.

The demolition work and drying process were done quickly to accommodate the disabled occupant and give the contractors the access necessary to start rebuilding.

"Within an hour of getting up there, I met with the insurance adjuster and owner of the property and had all the paperwork signed," John said. "Our response time, the expediency with which we obtained the correct permits, had the equipment on site and had the structure ready for construction shows our extreme commitment to customer service." ■





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Volume 4, Issue 2

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Is your business prepared for a major disaster?

25% of businesses that close due to a disaster never reopen.

Disasters are not only the catastrophic weather events that you see on the evening news. 95 percent of disasters affecting regular business operations are internal or man-made, such as fires or internal flooding. Many businesses have an evacuation plan in place, but few have a plan to get back into their building following a disaster.

SERVPRO of Weymouth offers additional preparedness planning resources including business preparation and employee emergency communication plans. Our goal is to minimize business interruption, which often times can be larger than the restoration of the physical facility. As part of our services, we also provide preparation resources and materials from the Department of Homeland Security to aid you in your contingency planning process.

It's important to have a plan of action before an event occurs. You do not need to reinvent the wheel, but you can utilize the expertise of others to help disaster-proof your business. We will work with your current vendors, and have the capability to bring additional resources to them. You want to select vendors that will supply priority emergency response in any situation, whether a loss is great or small. ■



Helping Haiti

SERVPRO of Weymouth donated funds to help the people affected by the January earthquake in Haiti.

For more information or to donate to the Haitian relief effort, visit www.redcross.org.

